

## Chapter 1: Database Licensing Volume

**Table 1.1: How much did your library spend for content licensed in electronic or combined electronic/print format (but not for print alone) in 2011? (in \$US)**

	Mean	Median	Minimum	Maximum
Entire Sample	\$1,113,292.13	\$305,885.00	\$4,500.00	\$14,500,000.00

**Table 1.2: How much will your library spend for content licensed in electronic or combined electronic/print format (but not for print alone) in 2012? (in \$US)**

	Mean	Median	Minimum	Maximum
Entire Sample	\$1,142,289.11	\$316,000.00	\$2,960.00	\$14,600,000.00

**Table 1.3: How much does your organization spend annually for electronic or electronic/print licenses for directories? (in \$US)**

	Mean	Median	Minimum	Maximum
Entire Sample	\$6,927.58	\$0.00	\$0.00	\$50,000.00

**Table 1.4: How much does your organization spend annually for electronic or electronic/print licenses for directories? Broken Out by Country (in \$US)**

Country	Mean	Median	Minimum	Maximum
United States	\$6,476.19	\$0.00	\$0.00	\$50,000.00
Other Developed Countries	\$7,946.73	\$0.00	\$0.00	\$45,000.00
Developing Countries	\$5,196.00	\$5,196.00	\$5,196.00	\$5,196.00

**Table 1.5: How much does your organization spend annually for electronic or electronic/print licenses for directories? Broken Out by Type of Library (in \$US)**

Type of Library	Mean	Median	Minimum	Maximum
College Library	\$10,187.36	\$1,487.50	\$0.00	\$50,000.00
Public Library	\$5,500.00	\$0.00	\$0.00	\$30,000.00
Corporate or Law Firm Library	\$9,000.00	\$5,500.00	\$0.00	\$25,000.00
Other	\$81.17	\$0.00	\$0.00	\$487.00

**Table 1.6: How much does your organization spend annually for electronic or electronic/print licenses for journals? (in \$US)**

	Mean	Median	Minimum	Maximum
Entire Sample	\$570,182.91	\$65,000.00	\$0.00	\$5,193,806.00

**Table 1.7: How much does your organization spend annually for electronic or electronic/print licenses for journals? Broken Out by Country (in \$US)**

Country	Mean	Median	Minimum	Maximum
United States	\$605,564.33	\$96,000.00	\$0.00	\$4,400,000.00
Other Developed Countries	\$564,183.67	\$64,315.00	\$13,150.00	\$5,193,806.00
Developing Countries	\$349,356.00	\$197,106.00	\$3,212.00	\$1,000,000.00

**Table 1.8: How much does your organization spend annually for electronic or electronic/print licenses for journals? Broken Out by Type of Library (in \$US)**

Type of Library	Mean	Median	Minimum	Maximum
College Library	\$832,231.04	\$283,537.00	\$3,212.00	\$5,193,806.00
Public Library	\$40,200.00	\$2,000.00	\$0.00	\$275,000.00
Corporate or Law Firm Library	\$1,163,250.00	\$125,000.00	\$3,000.00	\$4,400,000.00
Other	\$53,591.83	\$44,683.50	\$700.00	\$159,597.00

**Table 1.9: How much does your organization spend annually for electronic or electronic/print licenses for e-books? (in \$US)**

	Mean	Median	Minimum	Maximum
Entire Sample	\$70,030.13	\$40,000.00	\$0.00	\$500,000.00

**Table 1.10: How much does your organization spend annually for electronic or electronic/print licenses for e-books? Broken Out by Country (in \$US)**

Country	Mean	Median	Minimum	Maximum
United States	\$85,345.50	\$40,000.00	\$1,000.00	\$500,000.00
Other Developed Countries	\$32,026.17	\$11,948.00	\$0.00	\$126,799.00
Developing Countries	\$75,981.00	\$75,981.00	\$51,962.00	\$100,000.00

## Chapter 3: Mobile Computing

**Table 3.1: How important is it to you that your library's databases can be accessed through smartphones and other hand held digital devices?**

	No real interest	Not particularly useful	Useful but not essential	Important for us	Essential for us
Entire Sample	1.75%	7.02%	50.88%	33.33%	7.02%

**Table 3.2: How important is it to you that your library's databases can be accessed through smartphones and other hand held digital devices? Broken Out by Country**

Country	No real interest	Not particularly useful	Useful but not essential	Important for us	Essential for us
United States	0.00%	5.41%	54.05%	35.14%	5.41%
Other Developed Countries	7.69%	7.69%	38.46%	38.46%	7.69%
Developing Countries	0.00%	14.29%	57.14%	14.29%	14.29%

**Table 3.3: How important is it to you that your library's databases can be accessed through smartphones and other hand held digital devices? Broken Out by Type of Library**

Type of Library	No real interest	Not particularly useful	Useful but not essential	Important for us	Essential for us
College Library	3.45%	6.90%	34.48%	44.83%	10.34%
Public Library	0.00%	0.00%	63.64%	36.36%	0.00%
Corporate or Law Firm Library	0.00%	0.00%	83.33%	16.67%	0.00%
Other	0.00%	18.18%	63.64%	9.09%	9.09%

**Table 3.4: How important is it to you that your library's databases can be accessed through smartphones and other hand held digital devices? Broken Out by Total Spending on Electronic Content in 2011**

Spending on Electronic Content	No real interest	Not particularly useful	Useful but not essential	Important for us	Essential for us
Less than \$100,000	6.67%	13.33%	66.67%	6.67%	6.67%
\$100,000 to \$500,00	0.00%	5.56%	55.56%	38.89%	0.00%
More than \$500,000	0.00%	5.26%	36.84%	47.37%	10.53%
Information Not Available	0.00%	0.00%	40.00%	40.00%	20.00%

**Has patron use of the iPad and other tablet computers had any impact on the use of electronic resources at your library? If so what has been the impact and what do you expect in the near future?**

1. N/A, but expect impact in the future
2. No
3. We believe that it has had an impact, but we don't know what that impact is. Examining how databases work on mobile and smaller screens (like the iPad) is something the law library will do in the near future.
4. Minimal. We have left it to chance to only utilize vendor supplied/developed apps for non-PC/non-Mac desktop computers
5. We are seeing more and more iPads, among both faculty and staff. There has been interest and usage of downloadable e-books on these devices. We have provided training on this subject and will do more.
6. Not yet
7. No
8. The use of the tablets will increase
9. A few patrons did. The library should set proper user limit to access the database.
10. No
11. Not sure
12. Not yet
13. Currently our resources are only available on-site at the library, so I would have to say that impact has been minimal and would expect it to remain at that level in the near future
14. Redesign of the website in a responsive framework and we are now including use of mobile/tablets as a selection criterion for new acquisitions
15. None
16. Yes, it is important for downloadable popular items to have a mobile app
17. Need to be able to access content via iPad and smart phones (small mobile devices)
18. Increased e-book usage, which will continue to increase
19. It makes it easier to teach if participants have iPads
20. Some impact. I expect it to grow significantly.
21. Not that we have seen so far
22. No
23. Unknown
24. Not for now
25. Little impact
26. Yes. Use of popular e-book collection has doubled.
27. None

## The Survey of Library Database Licensing Practices, 2012 Edition

28. No, they have not used tablet computers yet. I think it is becoming important and will be very useful in the near future.
29. Many requests for content to be available for iPad and other tablets
30. No
31. To increase this service
32. Have not heard of any impact
33. Not yet, but we expect this to change within the next year or so
34. Not yet, unlikely the businesses will standardize on these tools anytime soon
35. Yes, users will most likely use vendor platforms easy to access by mobile apps - the easier to use, the more use that vendor's app will get
36. Can't tell what the impact is yet, but have received a number of requests
37. Just starting to happen. I'd expect that if they can't get our material through tablets/smartphone apps, they'll go elsewhere (to less reliable sources of information) and bypass library completely.
38. We expect an increase in patron use of iPads and other tablet computers within the library and among remote registered users
39. None
40. Not so far. Expect more requests for access this way in the future.
41. Not much impact yet. We expect use to increase because we implemented an iPad lending program and also use iPads in instruction sessions.
42. No impact yet
43. Good question to think about
44. Not that we're aware of
45. No known impact
46. Yes, it has increased usage of our e-book collections and we expect to continue to see usage increase
47. Increased e-book access and spurred our interest in providing popular magazine access
48. Minimal impact, as not many students can afford iPads
49. Not much impact yet, but should be 2013+
50. Slight, but expect it grow

**Table 3.5: How much have you spent in the past year on licenses or other content purchases specifically for e-book reading devices (such as Kindle or Nook) or dedicated smartphone or tablet computer formats? (in \$US)**

	Mean	Median	Minimum	Maximum
Entire Sample	\$8,248.15	\$0.00	\$0.00	\$170,000.00

**Table 3.6: How much have you spent in the past year on licenses or other content purchases specifically for e-book reading devices (such as Kindle or Nook) or dedicated smartphone or tablet computer formats? Broken Out by Country (in \$US)**

Country	Mean	Median	Minimum	Maximum
United States	\$12,361.11	\$0.00	\$0.00	\$170,000.00
Other Developed Countries	\$0.00	\$0.00	\$0.00	\$0.00
Developing Countries	\$80.00	\$0.00	\$0.00	\$400.00

## Chapter 8: Staff Time

**Table 8.1: How much annual staff time (in hours) is expended by your library in database maintenance in the following ways: keeping track of contractual terms, payment and review of invoices, renewing or canceling subscriptions and phone, email or other correspondence over downtime or other technical problems?**

	<b>Mean</b>	<b>Median</b>	<b>Minimum</b>	<b>Maximum</b>
Entire Sample	1,271.89	975.00	3.00	6,000.00

**Table 8.2: How much annual staff time (in hours) is expended by your library in database maintenance in the following ways: keeping track of contractual terms, payment and review of invoices, renewing or canceling subscriptions and phone, email or other correspondence over downtime or other technical problems? Broken Out by Country**

<b>Country</b>	<b>Mean</b>	<b>Median</b>	<b>Minimum</b>	<b>Maximum</b>
United States	1,308.97	975.00	3.00	6,000.00
Other Developed Countries	1,201.36	800.00	50.00	3,800.00
Developing Countries	1,135.00	1,500.00	5.00	1,900.00

**Table 8.3: How much annual staff time (in hours) is expended by your library in database maintenance in the following ways: keeping track of contractual terms, payment and review of invoices, renewing or canceling subscriptions and phone, email or other correspondence over downtime or other technical problems? Broken Out by Type of Library**

<b>Type of Library</b>	<b>Mean</b>	<b>Median</b>	<b>Minimum</b>	<b>Maximum</b>
College Library	1,641.10	1,000.00	3.00	6,000.00
Public Library	865.40	225.00	15.00	3,800.00
Corporate or Law Firm Library	1,520.00	1,500.00	1,000.00	2,080.00
Other	846.36	600.00	5.00	2,500.00

**Table 8.4: How much annual staff time (in hours) is expended by your library in database maintenance in the following ways: keeping track of contractual terms, payment and review of invoices, renewing or canceling subscriptions and phone, email or other correspondence over downtime or other technical problems? Broken Out by Total Spending on Electronic Content in 2011**

Spending on Electronic Content	Mean	Median	Minimum	Maximum
Less than \$100,000	406.00	315.00	15.00	1,000.00
\$100,000 to \$500,000	886.60	800.00	24.00	1,900.00
More than \$500,000	2,214.12	1,900.00	400.00	6,000.00
Information Not Available	877.00	752.50	3.00	2,000.00

**Table 8.5: What percentage of your database vendors would you say sometimes deliver problematic invoices which you feel compelled to carefully check?**

	Mean	Median	Minimum	Maximum
Entire Sample	22.53%	5.00%	0.00%	100.00%

**Table 8.6: What percentage of your database vendors would you say sometimes deliver problematic invoices which you feel compelled to carefully check? Broken Out by Country**

Country	Mean	Median	Minimum	Maximum
United States	21.87%	5.00%	0.00%	100.00%
Other Developed Countries	29.55%	10.00%	0.00%	100.00%
Developing Countries	3.67%	1.00%	0.00%	10.00%

**Table 8.7: What percentage of your database vendors would you say sometimes deliver problematic invoices which you feel compelled to carefully check? Broken Out by Type of Library**

Type of Library	Mean	Median	Minimum	Maximum
College Library	28.21%	10.00%	0.00%	100.00%
Public Library	14.64%	5.00%	0.00%	100.00%
Corporate or Law Firm Library	29.20%	15.00%	1.00%	75.00%
Other	17.10%	5.00%	0.00%	80.00%